



Social Security: Online Services...



Securing today
and tomorrow



Services Available thru:

3 options available to apply:



Online – Quickest and simplest



By phone 1-800-772-1213



At our office

You choose the most convenient option for you!



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[SocialSecurity.gov](https://www.SocialSecurity.gov)

WWW.SSA.GOV

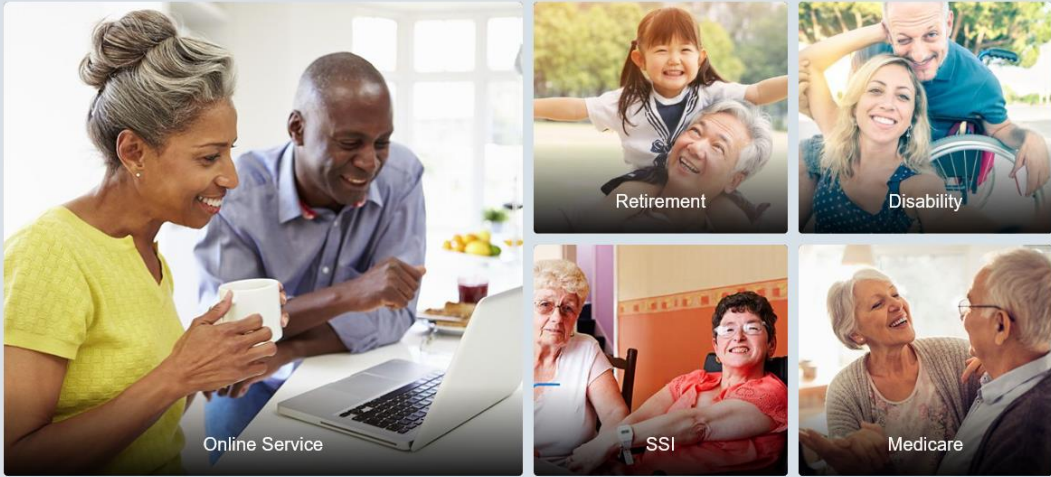
▲ Coronavirus (COVID-19) Updates ▲

Telephone Problems Affecting Customer Service





Tax Season: What to know if you get Social Security or SSI

 Social Security SEARCH MENU LANGUAGES SIGN IN/UP

What should I do if I get a call claiming there's a problem with my Social Security number or account?



- Online Service
- Retirement
- Disability
- SSI
- Medicare



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Social Security

SEARCH

MENU

LANGUAGES

SIGN IN/UP



my Social Security

Securely access information from your Social Security record, including earnings history and estimates of your retirement, disability and survivors benefits.

Business Services Online

Organizations, businesses, employers, attorneys, non-attorneys representing Social Security claimants, representative payees and third parties can exchange information securely with Social Security.

Government Services Online

Government agencies and authorized individuals can conduct business and submit confidential information securely to Social Security.

[Benefits](#)
[Retirement](#)

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[Online Services](#)

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[Related Websites](#)
[Benefits.gov](#)

[Report Fraud, Waste or Abuse](#)
[Office of the Inspector General](#)



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Sign In

Accounts created **before** September 18, 2021 [should enter a Username and Password.](#)

Username

[Forgot Username?](#)

Password

[Forgot Password?](#)

[Sign in](#)

[Sign in with !\[\]\(d3102649f02e825ddb76dc3de0190154_img.jpg\) LOGIN.GOV](#)

[Sign in with !\[\]\(4b7a79268f6ba26c1471d4232fffa85a_img.jpg\) ID.me](#)

[Learn more.](#)

[Create an account](#)

[Use an activation code](#)





SSA is using Login.gov to allow you to sign in to your account safely and securely.

Email address

Password

Show password

Sign in

Create an account





Create your account

Enter your email address

Select your email language preference

Login.gov allows you to receive your email communication in English, Spanish or French.

English (default)

Español

Français

I read and accept the Login.gov [Rules of Use](#)

Submit



- Create Username – The customer will be asked to create a unique username. To prevent someone from using his or her SSN as a username, the system will detect a pattern of 9 numbers and ask him or her to select a different username. The username must be between 8 and 20 characters, and may contain letters and/or numbers. The letters are not case sensitive. NOTE: Once a customer selects a username it cannot be changed without deactivating his or her account and re-registering with a new username.
- Create Password – The customer must create a password that is between 8 and 64 characters, contain at least one uppercase and one lower case letter, contain at least one number, and must contain one special character.
- Confirm Password – After selecting a password, the customer must re-enter the password to confirm its selection.



my Social Security Services

If they receive benefits or have Medicare, they are able to:

- Request a replacement Social Security card if they meet certain requirements;
- Get a benefit verification letter as proof that they are getting benefits;
- Check their benefit and payment information and earnings record;
- Change their address and phone number;
- Start or change direct deposit of their benefit payment;
- Request a replacement Medicare card; and
- Get a replacement SSA-1099 or SSA-1042S for tax season.



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If they do not receive benefits, they can:

- Check the status of their application or appeal;
- Request a replacement Social Security card if they meet certain requirements;
- Get a benefit verification letter as proof that they are not getting benefits;
- Get their Social Security Statement to review:
 - Estimates of future retirement, disability, and survivor benefits;
 - Their earnings once a year to verify the amounts that we posted are correct; and
 - The estimated Social Security and Medicare taxes that they have paid.



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WHY ONLINE IS THE EASIEST:

Online is the quickest and simplest way to obtain your benefit of verification among other things. You will get it right away!

Because you have the constituents/claimants on site it should be the easiest way for you to access and help them.

You can create an online account with a password for them because they are on site at your facilities. This access is available at any time and it is much easier.

If they need an appointment at the local Field Office you can thru the online website and at the bottom you can click the telephone icon. (see the following slides)



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Items of Interest



 Replacement Social Security Card	 Check Application or Appeal Status	 People Helping Others	 Contact Us	 Forms
 Publications	 Calculators	 Social Security Statement	 Direct Deposit	 Closings & Emergencies
 Fraud Prevention and Reporting	 Ticket to Work	 Budget, Finance, and Performance	 Emergency Assistance for Homeowners and Renters	 Explore the Benefits You May Be Due



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Get answers

Security number card?

- How can I change my address?
- How do I get a replacement Medicare card?
- What is a "my Social Security" online account and how do I get one?

Additional Services

- Free Interpreter Services
- If You Are Blind Or Visually Impaired
- Deaf or Hard of Hearing
- Service Around the World

- Employers
- Acquisitions and Grants
- Report Fraud, Waste or Abuse

Ways to Contact Us



Call Us



Email Us



Write Us



Office Locator



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Social Security

The Official Website of the U.S. Social Security Administration

Social Security Office Locator



We are OPEN to receive your calls

On Tuesday, March 17, 2020, we suspended face-to-face service to the public in our field offices and hearings offices nationwide until further notice. However, we are still able to provide critical services via phone, fax and online.

Find the Office for this ZIP Code.

ZIP: x

Locate

[Zip Code Look Up](#)

[Services Outside the United States](#)

Using our online services, you can:



- Apply for most types of benefits
- Estimate your future benefits
- Do so much more

To learn more, visit [What You Can Do Online](#).

National 800 Number

Toll-Free: 1-800-772-1213



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National 800 Number

Toll-Free: 1-800-772-1213

Social Security Office Information

Address: 11401 W FLAGLER ST
MIAMI, FL 33174

Office: 1-866-331-7129

TTY: 1-800-325-0778

Fax: 1-833-921-1879

[Office Closings and Emergencies](#)

Hide Additional Office Information

Your local field office representative is available to take your call Monday through Friday from 9AM-4PM.



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Q&A session



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